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TELTRONICS

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4/18/02IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re U. S. Patent of:
Teltronics, Inc.)
Serial No.: **09/513,784**)
Filing Date: **2/25/2000**)
For: **Integrated ACD and IVR**
Scripting For Call Center
Tracking of Calls)
Examiner: Pending
Art Unit: 2748

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POWER OF ATTORNEY AND REVOCATION OF PRIOR POWERS

Assistant Commissioner of Patents
Washington, D.C. 20231

Sir:

In the matter of the above-entitled U. S. Patent Application Serial No. 09/513,784, we hereby revoke all powers of attorney heretofore given by us and appoint as our attorney **JEFFREY S. WHITTLE**, Reg. No. 36,382; **JAMES E. BRADLEY**, Reg. No. 27,536; **ALBERT B. KIMBALL**, Reg. No. 25,689; **KENT A. ROWALD**, Reg. No. 34,005, **BEN D. TOBOR**, Reg. No. 27,760; **KIMBERLY L. BROWN**, 48,698, **JIEWEN C. DAVIS**, 46,393, **SHAWN HUNTER**, Reg. No. 36,168, **MARK TIDWELL**, Reg. No. 37,456, and **CONSTANCE G. RHEBERGEN**, 41,267, of the law firm of Bracewell & Patterson, L.L.P., 711 Louisiana Street, Suite 2900, Houston, Texas 77002-2781, with full power of substitution, association and revocation, to transact all business in the United States Patent and Trademark Office connected therewith.

The Assistant Commissioner of Patents is respectfully requested to forward all communications regarding said U. S. Patent Application Serial No. 09/513,784 to the attention of **Jeffrey S. Whittle** at the law firm of Bracewell & Patterson, L.L.P., 711 Louisiana Street, Suite 2900, Houston, Texas 77002-2781. Direct telephone calls to: **Jeffrey S. Whittle** at 713/221.1185 (direct line). Direct faxes to: **Jeffrey S. Whittle** at 713/221.2141 (direct fax line). Direct e-mails to: **Jeffrey S. Whittle** at jwhittle@bracepatt.com.

Date

4-9-02


Blair O'Keefe
Director of Legal Affairs
Teltronics, Inc.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2648
2645

Applicant:

Teltronics, Inc.

Attorney Docket No. 081544.000005

Description:

Integrated ACD and IVR Scripting for Call Center Tracking
of Calls

Serial No.:

09/513,784

Date Filed:

2/25/2000

Class:

April 12, 2002

Assistant Commissioner of Patents
Washington, DC 20231

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Enclosed is a Power of Attorney and Revocation of Prior Powers dated April 9, 2002.

Please return the enclosed self-addressed postcard to the undersigned after affixing the date stamp of the Trademark Office thereon to evidence receipt of the enclosures.

If there are any questions regarding either the above or the enclosures, please do not hesitate to contact the undersigned.

Respectfully submitted,

Jeffrey S. Whittle
Registration No. 36,382
Attorney for Applicant

JSW/bp

Enclosures

Certificate of Mailing

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, DC 20231 on 4/12/02.

Typed or printed name:

Bebe Pierce

Signature:

Bebe Pierce

Date: 4/12/02